



## Quality Policy Statement

### Right First Time

It is the Quality Policy of Procure to provide services and product that consistently meet the agreed needs and expectations of our clients whilst giving value for money.

Procure will constantly strive to:

- Exceed the expectations of our clients.
- Ensure every member of staff receives the correct training and resources to fulfil our client's needs.
- Be innovative in meeting the needs and expectations of our clients.

The only way to achieve and maintain this policy is for every member of staff, in whatever their capacity, to perform his or her work to the highest standards at all times.

The aim must be to:

GET IT RIGHT FIRST TIME AND STRIVE FOR CONTINUOUS IMPROVEMENTS

This statement represents our commitment to Quality